

LimoZen Terms of Business 1st October 2016

- Our prices do not include the 20% gratuity normally associated with this type of luxury service. We will with your agreement add this charge to your invoice
- Our price does not include for waiting time beyond those specifically mentioned in the quotation, extra waiting time will be charged at our hourly rates.
- Any changes to the itinerary that are requested are subject to extra charges as follows. Sedan \$75/hour; SUV \$85/hour; Sprinter \$125/hour; Waiting time \$50/hr
- Our charges increase by 25% between 12pm midnight and 6am.
- We have a minimum 1 hour charge for all journeys.
- We reserve the right to charge for any damage or exceptional cleaning requirements caused by any passengers
- When a booking is made and confirmed we reserve the right to charge for the journey if it is cancelled within 24hrs of the journey commencing.
- On Airport collections we will attempt to check on expected passenger arrival times and adjust our arrival accordingly unless you advise us otherwise.
- If we are not able to reschedule our arrival to the airport and the plane arrives late we will wait for up to 2 hrs after the anticipated arrival time unless advised otherwise before leaving. Waiting time will be charged after the first 30 minutes of waiting time has elapsed.